

AUDIENCE SNAPSHOT: BLACK AMERICANS WHO ARE VACCINE HESITANT

As vaccine uptake continues to gain momentum, Black Americans over index a high level of hesitancy to COVID-19 vaccines in part due to historical unethical practices in medical research (i.e. Tuskegee experiments) as well as systemic health care inequities, especially laid bare by the pandemic. Like other Americans, they are also concerned about the vaccine's safety, side effects and development speed and there is considerable distrust of government and corporate motives.

KEY TAKEAWAYS

- Distrust is especially salient in Black communities because of medical and government mistreatment (e.g. Tuskegee experiments) that has contributed to cultural trauma.
- While Black Americans report a higher rate of hesitancy, messaging should not be framed this way nor imply that vaccination uptake rests entirely on their shoulders.

BLACK AUDIENCE HESITANCY SKEWS

Demographic Skews

Women
Married/living with a partner
Suburban
Resides in a predominantly Black or diverse neighborhood
Resides in the South
Employed as an essential worker
Limited access to high quality healthcare
Overall health is fair to poor

Psychographic Skews

Low trust in government
Suspicious of being "guinea pigs"
Democrat

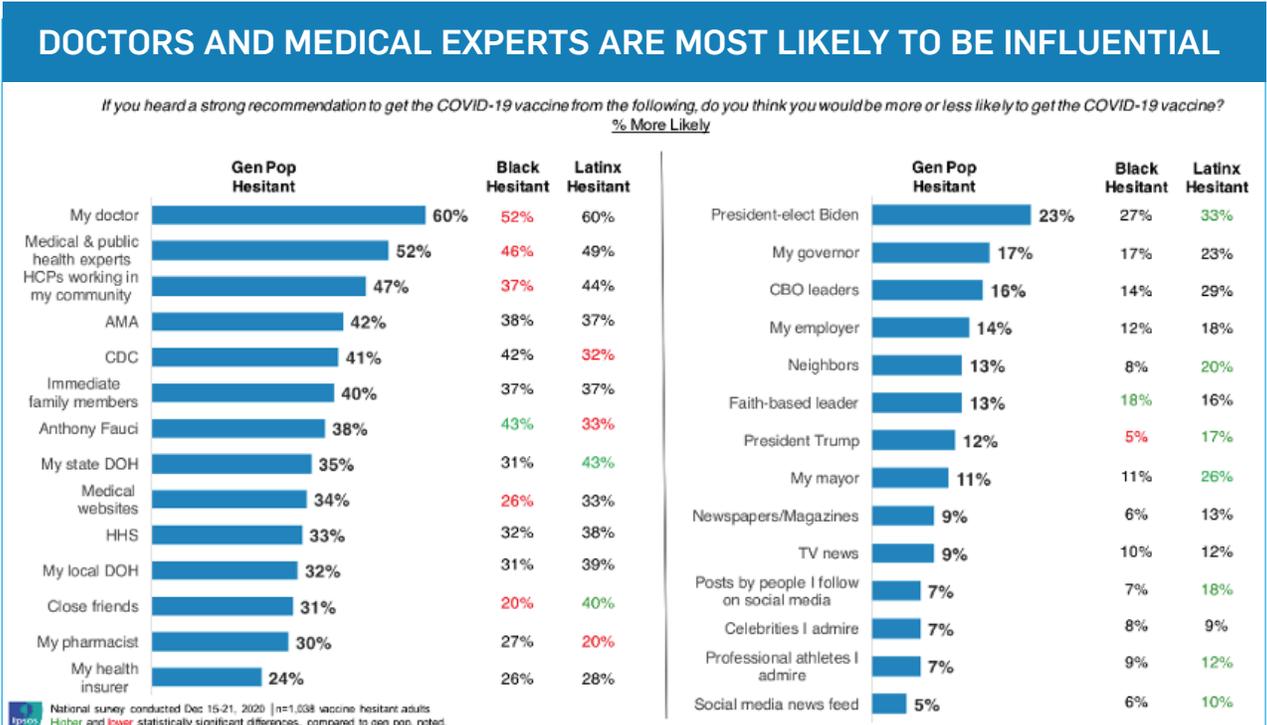
Note: These are statistical skews but these characteristics by no means describe every Black American who has questions or concerns.

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TRUSTED MESSENGERS

The messenger is just as important as the message, and messengers who have personal touchpoints and health care expertise are especially influential.

- **Medical experts, personal doctors and other health care providers** are generally the most trusted sources of information for COVID-19 vaccination information and advice. Our research shows that over half of Black Americans who are hesitant will be more likely to get the vaccine if they receive a strong recommendation from their doctor.
- **Institutions** like the Centers for Disease Control and Prevention carry credibility. In our research, CDC only ranked behind personal doctors, medical & public health experts in terms of the ability to influence Black Americans' likelihood to get the vaccine.
- **Word of mouth** from those whom people trust, including those within one's close personal network, is a powerful form of "social proof" (i.e. "if my family, friends and neighbors and others I admire intend to get vaccinated, I am more likely, too"). Black Americans are more responsive to messages from faith-based leaders compared to other groups.
- **Celebrities** can be useful when they feature health experts on their channels to share educational information.



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Source of our insights and recommendations:

- Literature review of existing research around vaccination hesitancy, with a focus on COVID-19 vaccination hesitancy.
- Consultations with public health and health communications professionals, affiliated with COVID Collaborative and other expert organizations.
- Insights and input from Ad Council partner creative and media agencies, including Dentsu Health, Been There Done That, Pereira O'Dell.
- A series of short quick-turnaround surveys in November-December 2020, conducted in partnership with Feedback Loop.
- Qualitative in-depth interviews conducted December 10-17, 2020 with a diverse array of 30 COVID-19 vaccination hesitant individuals nationwide (10 Black, 10 Hispanic, 10 white). Interviews conducted in English and Spanish. Conducted in partnership with Ahzul.
- Nationwide survey conducted December 15-21, 2020. n=1992, including augment samples of Black and Hispanic adults. Sampling and weighting protocols were implemented to ensure U.S. Census-representative results. This online study was conducted in partnership with Ipsos Public Affairs, leveraging their Knowledge Panel methodology.